

To: Councillors <Councillors@rother.gov.uk>
Cc: Brenda Mason <Brenda.Mason@rother.gov.uk>
Subject: Rother District waste collections

Good afternoon,

Rother Waste collections update

We are experiencing disruption to Rother refuse, recycling and garden waste bin collections this week due to the poor weather conditions.

Although this afternoon is a little brighter, the forecast is for more severe weather conditions tomorrow and Friday.

Waste collections are continuing on a daily basis at present but Kier are having to restrict the rounds to roads that are safe for the Kier staff, and do not expose the vehicles and staff to unnecessary danger. This means that rounds are not able to be completed and collections have not been made. At the moment Kier estimate they are approximately two days behind.

Anticipating worsening weather conditions over the next two days, and in order to facilitate as much support as possible for refuse and recycling collections, it has been agreed that garden waste collections will be suspended until Monday 12th March 2018. To mitigate the impact, Kier has agreed to collect any additional garden side waste presented during March.

With regards plans to get back on schedule, Kier will update me on a daily basis. Kier has advised that the situation regarding weekend working will be reviewed on Friday in line with prevailing weather and road conditions, and update me with their plans accordingly.

Rother will use My Alerts and RDC website to advise our residents to leave refuse and recycling bins out for collection ready for when it is safe to do so, as per Kiers instructions today. This will be live on the banner headline, and will link by one click to the waste collections section of the site providing more detail.

We have added text to the top of the 'missed bins' form to clarify when a resident should still report a missed bin.

A MyAlert message will be issued this evening to Garden Waste only residents (approx. 15,000 -70% of residents) advising them that the garden waste collection service is suspended for this week and next week, and to advise residents that Garden waste collections to restart 12th March according to the usual schedule and side waste will be collected too.

Please do not hesitate to contact me if you have any queries.

Kind regards

Deborah Kenneally

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